

List of government services

For advice, support, and reporting of violence

Do you have difficulty with English? Ask for an interpreter or someone who speaks your language.

* = Access to interpreters

^ = Bilingual staff

- * Language Line www.language.govt.nz
- * It's not OK..... 0800 456 450
- * Office of Ethnic Affairs
 - Auckland09-362 7981
 - Hamilton.....07-839 9961
 - Wellington.....04 494 0546
 - Christchurch.....03-353 8316
- * Police Ethnic Liaison Officers
 - Auckland City09-302 6421
 - Counties Manukau09 259 0759
 - Hamilton / Waikato07 858 6332
 - Wellington.....027 215 6872
 - Christchurch / Canterbury03 378 0454
- * Ministry of Social Development - Family and Community Services
 - Northern 09 916 1850
 - Central North..... 07 921 8182
 - Central South..... 04 917 7155
 - Southern..... 03 963 2381

For information on immigration

- * Immigration NZ 0508 558 855
- * Settlement Support 0800 776 948

For legal rights and issues contact your local community law centre - see below.

- * Waitakere Community Law Service 09 835 2130
- Mangere Community Law Centre 09 275 4310
- Grey Lynn Neighbourhood Law Office 09 378 6085
- Otara Community Law Centre 09 274 4966
- Nga Ture Kaitiaki Community Law Centre 09 262 2007
- Tairāwhiti Community Law Centre 06 868 3392
- Hamilton District Community Law Centre 07 839 0770
- Taranaki Community Law Centre 0800 529 878
- Community Legal Advice Whanganui 06 348 8288
- Hastings Community Law Centre 06 878 4868
- Napier Community Law Centre 06 833 6540
- Baywide Community Law Service 07 571 6812
- Eastern Bay of Plenty 07 308 6817
- Rotorua District Community Law Centre 07 348 8060
- Manawatu Community Law Centre 06 356 7974
- Community Law Horowhenua 06 368 3554
- Community Law Tararua 06 374 6930
- Wairarapa Community Law Centre 06 377 4134
- Whitireia Community Law Centre 04 237 6811
- Hutt Valley Community Law Centre 04 566 0315
- * Wellington Community Law Centre 04 499 2928
- Community Law Marlborough 03 577 9919
- * Nelson Bays Community Law Service 0800 246 146
- Community Law Canterbury 03 366 6870
- Dunedin Community Law Centre 03 474 1922
- Ngai Tahu Maori Law Centre 03 477 0855
- Southland Community Law Centre 03 214 3180

List of Christchurch community services

- *^ Christchurch Women's Refuge 0800 173 3843
Place of safety from domestic violence; assistance with housing, benefit entitlements, and legal assistance.

Christchurch Resettlement Services 03 335 0311
ext 29

A range of support services including qualified social workers and interpreters for people from refugee and migrant backgrounds.

The Monarch Centre 03 377 5401
Provides counselling and advocacy for victims of sexual abuse, 17 years and older. The Centre works with interpreters, and other agencies to ensure services are culturally relevant.

- *^ Refugee Services Aotearoa 03 339 0483
Helping refugee families arriving in New Zealand with housing, settlement assistance, case management and sponsored support

Safecare 03 364 8791
SAFECARE 24/7 rape crisis service provides support for acute cases where police interview and forensic/medical examination is required.

- *^ Shakti 0800 742 584
Founded by ethnic women for ethnic women. Services offered include emergency refuge for women and children, domestic violence intervention services, advocacy, referral and support.