

Relationship Services – Auckland Central..... 09 419 4105

Provides a professionally skilled counselling service, with particular specialty is working with relationships.

Shakti Asian Women’s Support Group..... 0800 742 584

Serving the needs of Asian, Middle Eastern and African women through providing a 24 hour Crisis Call Service which provides a prompt, direct response to domestic violence.

^ SHINE: Safer Homes in New Zealand Everyday 0508 744 633

The largest all-in-one family violence specialist agency in the country. Provides a practical approach to the problem of family violence, and offers a number of innovative services that work to make victims safe and offenders accountable, including a 24 hour helpline.

South Auckland Family Violence Prevention Network..... 09 278 9266

The Network is an Incorporated Society comprising of 60 different social services & individuals with a commitment to Family Violence Prevention. Provides services such as family violence and awareness training, and support and information for families affected by family violence.

WAVES Trust (Waitakere Anti-Violence Essential Services) 09 838 4834

Develop, manage and promote projects which raise awareness in the community about the impact of family violence. They also advocate and provide support services and education around family violence.

Western Refuge Society Inc 09 836 1987

Provides 24/7 preventative support and advocacy services and a safe house refuge for women and children who have experienced domestic violence.

Women’s Centre – Waitakere City..... 09 838 6381

Women’s Centre Waitakere City is a community support service for local women. Provides information and resource, telephone and drop-in support, counselling, WINZ support, and family violence support.

List of government Services

For advice, support, and reporting of violence

Do you have difficulties with English? Ask for an interpreter or someone who speaks your language.

* = Access to interpreters

^ = Bilingual staff

* Language Line www.languageline.govt.nz

* It’s not OK..... 0800 456 450

* Office of Ethnic Affairs

Auckland 09-362 7981

Hamilton..... 07-839 9961

Wellington..... 04 494 0546

Christchurch..... 03-353 8316

* Police Ethnic Liaison Officers

Auckland City 09-302 6421

Counties Manukau 09 259 0759

Hamilton / Waikato 07 858 6332

Wellington..... 027 215 6872

Christchurch / Canterbury 03 378 0454

* Ministry of Social Development - Family and Community Services

Northern..... 09 916 1850

Central North..... 07 921 8182

Central South..... 04 917 7155

Southern..... 03 963 2381

For information on immigration

- * Immigration NZ 0508 558 855
- * Settlement Support 0800 776 948

For legal rights and issues contact your local community law centre - see below.

- * Waitakere Community Law Service 09 835 2130
- Mangere Community Law Centre 09 275 4310
- Grey Lynn Neighbourhood Law Office 09 378 6085
- Otara Community Law Centre 09 274 4966
- Nga Ture Kaitiaki Community Law Centre 09 262 2007
- Tairāwhiti Community Law Centre 06 868 3392
- Hamilton District Community Law Centre 07 839 0770
- Taranaki Community Law Centre 0800 529 878
- Community Legal Advice Whanganui 06 348 8288
- Hastings Community Law Centre 06 878 4868
- Napier Community Law Centre 06 833 6540
- Baywide Community Law Service 07 571 6812
- Eastern Bay of Plenty 07 308 6817
- Rotorua District Community Law Centre 07 348 8060
- Manawatu Community Law Centre 06 356 7974
- Community Law Horowhenua 06 368 3554
- Community Law Taranaki 06 374 6930
- Wairarapa Community Law Centre 06 377 4134
- Whitireia Community Law Centre 04 237 6811
- Hutt Valley Community Law Centre 04 566 0315
- * Wellington Community Law Centre 04 499 2928
- Community Law Marlborough 03 577 9919
- * Nelson Bays Community Law Service 0800 246 146
- Community Law Canterbury 03 366 6870
- Dunedin Community Law Centre 03 474 1922
- Ngāi Tahu Māori Law Centre 03 477 0855
- Southland Community Law Centre 03 214 3180

List of Auckland community services

- Auckland Somali Community Association Inc 09 620 9691
Provides services to the Somali community, including an education programme, immigration advice, training programme, employment assistance, and counselling
- Auckland Women's Centre 09 376 3227
Provides affordable, quality welfare and support services, personal development educational opportunities, and collective advocacy on women's issues.
- ^ Counselling Services Centre 09 277 9324
Provides counselling to people living in the Counties Manukau/South Auckland districts – the Bombay Hills to Otahuhu, including Manukau East and Maraetai.
- Friendship House 09 262 2322
Provides a safe place where individuals can be assisted to find solutions to life's challenges including courses, a drop-in centre, and counselling.
- ^ Hindu Social Services Foundation 09 275 1003
Provides a confidential service, serving people of Indian origin, based on Hindu philosophy and values.
- Inner City Women's Group 09 360 4933
Provides courses and community-based programmes to educate and empower women to help break the cycle of violence and child abuse.
- National Collective of Independent Women's Refuges 0800 733 843
Provides 24 hour support, advocacy and accommodation for women and their children experiencing family violence.
- ^ New Zealand African Welfare Service Trust 09 838 1530
Provides social services and counselling to facilitate holistic and meaningful support by empowering, advocating and accessing appropriate resources for African children, youth, individuals and families in New Zealand.
- ^ New Zealand Sikh Women's Association (Inc) 09 270 0798
A women's organisation that assists women of Sikh-Indian origin, no matter where they come from. They assist in developing self-confidence skills, provide a domestic violence intervention service, cross-cultural training, interpreting service, and employment assistance.